

Service Area Plan

Department of Accounts Transfer Payments Death Benefit Payments Under the Line of Duty Act (76001)

Service Area - Death Benefit Payments Under the Line of Duty Act

Background Information

Service Area Description

To provide to surviving spouses a death benefit payment for claimants that qualify for benefits under the Line of Duty Act.

Service Area Alignment to Mission

Providing Death benefits to LOD claimant in the administration of the Line of Duty Act.

Service Area Statutory Authority

Title 9.1 Chapter 4 is known as the Line of Duty Act. This Act requires that death benefit and health insurance benefit payments be made to qualifying individuals.

Service Area Customer Base

Customers	Served	Potential
Line of Duty Claimants – Death Benefits	11	11

Service Area Financial Summary

	Fiscal Year 2007		Fiscal Year 2008	
	General Fund	Nongeneral Fund	General Fund	Nongeneral Fund
Base Budget	\$750,000	\$750,000	\$0	\$0
Changes to Base	\$0	\$0	\$0	\$0
SERVICE AREA	\$750,000	\$750,000	\$0	\$0

Service Area Objectives, Measures, and Strategies

Objective 76001.01

To process Line of Duty death benefit claims and payments in a timely manner.

This Objective Supports the Following Agency Goals:

- Process transfers/payments in a timely and efficient manner meeting Code requirements.

This Objective Has The Following Measure(s):

- **Measure 76001.01.00**

Percentage of Line of Duty death benefit claims processed in an accurate and timely manner

Measure Type: Outcome

Measure Frequency: Annually

Measure Baseline: 100% of FY 2005

Measure Target: 100% for FY 2007

Measure Source and Calculation: Claims analyzed and if approved processed for correct amount in a timely manner.

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Objective 76001.01 Has the Following Strategies:

- Properly applying Code in analyzing claims.